

# Cremation fees and information

## Attended cremation fees

Fees for hourly slots include chapel use with attendant, recorded music, a single photo on tribute screens (Obitus), administration, authorisation of cremation, all attendances to coffin after it has been placed on our catafalque, one storage urn for ashes with certificate of cremation or unwitnessed scattering of ashes in our gardens.

### **Monday-Friday Standard Service £1190**

A 40 minute service between 10.00am and 4.00pm.

### **Monday-Friday Early Service £975**

A 25 minute service at 9.15am only.

### **Monday-Friday Attended Direct £700**

Max 10 minutes at 9.15am or 4.00pm with two pieces of recorded music if required. No officiant, service or tributes permitted.

### **Saturday Service £1595**

A 40 minute service held on a Saturday morning.

## Unattended cremation fees

Fees include administration, authorisation of cremation, all attendances to coffin after it has been placed on our catafalque, one storage urn for ashes with certificate of cremation or unwitnessed scattering of ashes in our gardens. The attendance of mourners and any type of funeral service is excluded.

### **Direct Cremation (8.30-9.00am, 16.45\* or 16.50\*) £345**

No attendance by mourners permitted.

### **Direct Cremation (collection) £POA**

A collection service for funeral directors. Price dependent on location, please contact us for a quote.

*\*16.45 & 16.50 only available Mon to Thu.*

## Additional fees

**Double Service £380** Extra time

**Hire of Organ £70** Includes Organist

**Provision of bearers £25** Price per bearer

**Live streaming and Visual tributes**

Please refer to Media Services price list overleaf

## Auxiliary services

**Monday-Friday memorial service**

**chapel hire £500** VAT exempt

Coffin or ashes present

**Monday-Friday memorial service**

**chapel hire £600** VAT included

NO coffin or ashes present

**Saturday memorial service**

**chapel hire £720** VAT exempt

Coffin or ashes present

**Saturday memorial service**

**chapel hire £864** VAT included

NO coffin or ashes present

**Cremation of body parts £145**

**Receipt of ashes from elsewhere £75**

**Monday-Friday witnessed**

**ashes scattering £50**

**Saturday witnessed**

**ashes scattering £130**

**Split ashes £25**

Includes extra urn & certificate

**Additional or replacement cremation**

**certificate £20**

**Overseas certificate £20**

# Media services prices & information

## Tributes

### Single Photo **FREE**

A complimentary photo shown during the service.

### Basic Slideshow (no music) **£60**

Up to 25 photos with simple fade transitions, looped.

### Music Tribute **£80**

Up to 25 photos timed to a piece of music, shown at a time of your choosing.

### Themed Tribute **£100**

Choose from a range of themes and have up to 25 photos edited and timed to a chosen piece of music.

## Tribute extras

### Extra Single Photo **£12**

Extra photo shown at a time of your choosing.

### Extra Tribute Photos **£25**

For each extra 25 photos on a Visual Tribute

### Extra Work Charges **£25**

For adding video to a tribute or any revisions/major alterations from the standard product.

### Late Fees **£25**

A late fee may apply where amendments are requested after the submission deadlines.

### Family Supplied Tribute **£34**

Checking and preparation of a video shown at a time of your choosing.

## Streaming

### Live & On Demand **£56**

A professionally live-streamed service allowing people to watch and pay respects virtually. Families can share the secure link to watch live or view a recording for 28 days.

## Keepsakes

### Digital Download (add on) **£12**

A downloadable version of the service recording, music or themed tribute, to keep forever.

### Digital Download (Stand alone) **£50**

A digital download link of the recorded service - when ordered as a stand alone product.

### DVD or USB **£58**

A DVD or USB keepsake in a personalised grey, linen-wrapped case. Blu-Ray and Audio CDs available upon request.

### Video Book **£100**

A portable, rechargeable 'book', set to play videos on its own electronic screen in a personalised grey linen-wrapped case.

### Memory Box **£130**

Up to 25 photos professionally printed and delivered in a bespoke, personalised grey linen-wrapped box, and including a DVD and USB Stick.

## Keepsake extras

### Additional DVD or USB **£32**

### Additional Video Book **£75**

### Additional Memory Box **£100**

## Services for young people

For young people under the age of 18, we offer a free Live & On Demand Stream, a Single Photo and a choice of a Basic Slideshow or Music Tribute of up to 25 photos. Alternatively, the value of these products can be credited against a more premium option if preferred, excluding Keepsakes.

# Fees and charges

Effective 1st April 2026





For Adults aged 18 and over:	
<b>Full Cremation Service Monday to Friday £1,148</b> <ul style="list-style-type: none"> <li>• 45 minute total slot length.</li> <li>• 25 minute service time allocated within 45 minute slot.</li> </ul> <ul style="list-style-type: none"> <li>• <b>Music Fee £40</b> – use of Obitus, and/or resident organist or any other form of music played during the service.</li> </ul>	<b>Saturday Cremation Service £1,629</b> <ul style="list-style-type: none"> <li>• 45 minute total slot length.</li> <li>• 25 minute service time allocated within 45 minute slot.</li> </ul> <ul style="list-style-type: none"> <li>• <b>Music Fee £40</b> – use of Obitus, and/or resident organist or any other form of music played during the service.</li> </ul>
<b>Sunday and Public Holidays £2,079</b> <ul style="list-style-type: none"> <li>• 45 minute total slot length.</li> <li>• 25 minute service time allocated within 45 minute slot.</li> </ul> <ul style="list-style-type: none"> <li>• <b>Music Fee £40</b> – use of Obitus, and/or resident organist or any other form of music played during the service.</li> </ul>	
<b>The above cremation fees include:</b> <ul style="list-style-type: none"> <li>• The use of the chapel along with the assistance of a trained member of staff.</li> <li>• Administration of Statutory and Non-Statutory paperwork, including submission to the independent Medical Referee.</li> <li>• The appropriate national environmental levy for mercury abatement.</li> <li>• A biodegradable box for the safe storage of the cremated remains. (Additional boxes £15)</li> <li>• A cremation certificate if the cremated remains are collected, or free storage whilst a decision on the final resting place of the cremated remains is made.</li> </ul>	
<b>Direct Cremation Fee – Unattended (no service)*</b>	<b>£310</b>
<b>Direct Cremation – Attended (no service)**</b>	<b>£720</b>
<p>* Direct Cremations are booked at 8am, 8.15am, 8.30am Mon to Fri, 4pm Tue, Wed &amp; Thu, with no mourners present.  ** Direct Cremation – Attended, are booked at 8.30am, 9.15am, 4pm and allows for up to 25 mourners to attend and two pieces of music played. There is no service or minister in attendance. Up to 15 minutes are allocated.</p>	
Miscellaneous Fees	
<ul style="list-style-type: none"> <li>• Use of Chapel for Memorial Service or Burial Service</li> <li>• 45 minute total slot length (25 minute service time allocated within 45 minute slot)</li> </ul> <i>Excludes Music Fee</i>	<b>£218</b>
<b>Music Fee</b> – use of Obitus, and/or resident organist or any other form of music played during the service	<b>£40</b>
Additional Chapel Time (Additional 45 minute slot)	<b>£218</b>
Cremation of a body part	<b>£143</b>
Provision of a Crematorium Bearer (Subject to availability and to be booked in advance)	<b>£33</b>
Duplicate / Replacement Cremation Certificate	<b>£17</b>
Obitus Audio/Visual Options Effective 1st May 2024 (full list of services available separately)	
Webcast – watch live and up to 28 days	<b>£67</b>
Basic Slideshow – up to 25 photos	<b>£57</b>
Music Slideshow – up to 25 photos	<b>£89</b>
Themed tribute – up to 25 photos	<b>£118</b>
Fees for Babies and Children (up to their 18th birthday)	
A Cremation Service including music will be provided free of charge <ul style="list-style-type: none"> <li>• 45 minute total slot length</li> <li>• 25 minute service time allocated within 45 minute slot</li> <li>• Halo Photo</li> <li>• Music Slideshow (25 photos)</li> <li>• Webcast - Live and on-demand</li> </ul>	<b>FREE</b>
Memorial Options (a range of personalised memorial options are available, please contact our office for more information)	
Book of Remembrance Entry	<b>From £66 (2 Line entry)</b>
Memorial Plaque located at a kerb within the Gardens of Remembrance on an annual lease. Additional years available to lease for £24 per year	<b>From £180 (Plaque + 1 year lease)</b>

Effective from 1<sup>st</sup> April 2026

Abbey Chapel ▶



## CREMATION FEES – Attended Services

Start time (by chapel)		Service	Monday – Friday	Included with services
Abbey	St Edmunds			
08:30		30 minute chapel time inc. entry/exit	£895	<p><b>Personalise your loved one's service</b></p>  <p>Your choice of music will be played before, during and after the service using our media system.</p>  <p>Display a tribute photo of your loved one throughout the service on our chapel screens.</p>
	08:45			
09:00	09:30	60 minute chapel time inc. entry/exit	£995	
10:00	10:30		£1,325	
11:00	11:30		£1,425	
12:00	12:30			
13:00	13:30			
14:00	14:30			
15:00	15:30			
16:00	16:30			
17:00	17:30	£995		
18:00	18:30	<b>Twilight Service</b> (60 minute chapel time inc. entry/exit)	£1,325	
19:00	19:30			
20:00	20:30			
<b>Saturday Service</b> (60 minute chapel time inc. entry/exit)			£1,425	
<b>Sunday Service</b> (60 minute chapel time inc. entry/exit)			£1,750	
<b>Children</b> (under 18 years)			No charge to family*	
Additional time of 60 minutes in the chapel may be booked on the above services +£395				

### All Cremation Fees include:

- The use of our state-of-the-art media system for the music of your choice throughout the service.
- On-screen display of a single tribute photo throughout the service.
- The use of our chapel supported by a Chapel Attendant on the day of the service.
- Administration and registration of the cremation, in line with statutory legal requirements.
- Certificate of Cremation.
- Preparation of the ashes for their collection from our crematorium.
- Provision of a cardboard urn for the ashes (alternatives are available, please contact the crematorium).
- The scattering of the ashes within our Garden of Remembrance with or without the presence of family.
- Care of your loved one's ashes for a period of up to two months before requesting final instruction.
- Environmental surcharge, where applicable.

### Uniquely Personal Media

Webcast	A high-quality live streamed service that can be viewed by those unable to attend the service in person on the day and watched again for up to 28 days following the service. A downloadable file is available for additional £15.	£70
Music Tribute	Personalise your loved one's service and celebrate their life even further with up to 25 photos set to music, professionally edited into a video-style tribute.	£85



Effective from 1<sup>st</sup> April 2026

St Edmund's Chapel ►

## Visual Tributes

Themed Tribute	Add a moment of contemplation to your loved one's service with a photo montage that is professionally edited, timed to music of your choice with optional themes/message options.	£95
Basic Slideshow	Personalise the service by adding up to 25 photos with simple fade transitions, played on a loop throughout the service.	£80
Family-supplied Tribute	Supply your own video as a tribute, which we will check, prepare and upload to the screens in readiness for your loved one's service.	£65
Additional Single Photo	Add a finishing touch of an additional single photo prior to or following their tribute or slideshow.	£25

## Visual Tribute Supplements

Each extra 25 photos	For each extra 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.	£30
Additional support services (for any revisions, or major departures from a standard product, including)	<ul style="list-style-type: none"> <li>• Additional work/changes on the last working day before the service</li> <li>• Adding video to a Music Tribute</li> <li>• Adding music, converting or editing files for a Family-supplied Tribute</li> <li>• Upgrading a Basic Slideshow to a Music Tribute for a Keepsake.</li> </ul>	£30

## Keepsakes

Memory Box <sup>1</sup>	Includes 25 photos of size 6"x 9". Comes with USB & DVD of streamed service, tribute, or both.	£130
Video Book <sup>1</sup>	LCD screen with play, pause, fast forward, rewind and volume buttons. USB charger included.	£95
DVD/USB	Keepsake copy of service / visual tribute (or both), sent in a presentation case.	£65
Downloadable Visual Tribute	A digital copy of the visual tribute to be sent following the service.	£15

## Other Cremation Fees

Chapel service only – 60 minutes	£740
Additional chapel time – 60 minutes	£395
Ashes exhumation	£265
Scattering or interment of ashes from other crematorium	£50
Provision of bearer	£20
Scattering or interment of ashes from other crematorium with a purchase of new memorial	No Charge
Direct Cremation <sup>2</sup>	£585

### We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit:  
[www.westsuffolkcrematorium.co.uk/memorials](http://www.westsuffolkcrematorium.co.uk/memorials)



**Please note:** We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

# Earlham Crematorium

193 Earlham Road, Norwich, Norfolk, NR2 3RG  
 01603 508146 | earlham.crematorium@thecmg.co.uk  
 www.thecrematoriumandmemorialgroup.co.uk



## Price Information - Effective from 16th April 2026

Cremation Fees			
Time	Service Length	Monday - Friday	Saturday
09:00	30 minute	£850	
09:30	60 minute	£995	
10:30	60 minute	£1,250	£1,250
11:30			
12:30			
13:30			
14:30			
15:30			
16:30	30 minute	£850	
17:30			
18:00			
19:00	60 minute Twilight Service	£1,250	
20:00			

### Other Cremation Fees

Sunday service (60 minutes)	£2,250
Unattended Direct Cremation	£575
Attended Direct Cremation	£795
Cremation of a child (18 or under)	No Charge
Chapel service only (60 minutes)	£700
Additional chapel time (60 minutes)	£650
Provision of a bearer	£25
Ashes scattering in our gardens of remembrance	No Charge
Scattering of ashes from another crematorium	£150

### All cremation fees include

- The use of our state-of-the-art media system to play music of your choice throughout the service
- A single tribute photo displayed on screen throughout the service
- All services relating to the administration and registration of the cremation, in line with statutory regulation
- Certificate of cremation
- The use of our chapel with the assistance of a dedicated chapel attendant on the day of service
- Provision of a container for the ashes (alternatives are available)
- The scattering of ashes in our memorial gardens with or without presence of your family
- We will look after the ashes safely and securely at our crematorium
- 30 minute service length (15 minutes in chapel)

We're proud to offer many meaningful ways to pay tribute to loved ones, with memorial options for both ashes and burials. From peaceful memorial gardens and personalised plaques to bespoke jewellery, urns and more, there are several ways to create a memorial that feels truly special.

Our team is here to support, guide and care for you throughout the process of creating something personal.

# Visual Tributes



## Price Information

### Personal Media

**Live webcast** **£75**

With our specialist technology and team, we can professionally stream your funeral service and make it available for a further 28 days. This gives people the chance to attend and pay their respects, even if they can't make it in person.

A downloadable file is available for an additional £15.

**Music Tribute** **£90**

Music Tributes are a compelling way to show a life well lived. The Music Tribute gives you the opportunity to set up to 25x photos perfectly to your choice of music. The video can be played at your chosen time during the funeral service for a truly powerful moment of reflection.

### Visual Tributes

**Themed Tribute** **£95**

The Themed Tribute brings an added layer of personalisation with a professionally edited photo montage with theme and message options. This tribute can be played at your chosen time during the funeral service for a moment that truly reflects the life lived.

**Basic Slideshow** **£85**

Choose up to 25 photos that will be put together as a tasteful slideshow, gently fading between each photo.

**Family-supplied Tribute** **£60**

Provide your own video as a tribute.

**Additional Single Photo** **£25**

Add an additional single photo prior to or following the tribute or slideshow.

**Each extra 25 photos** **£32**

For each additional 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.

**Personalisation** **£32**

Adding video to a music tribute or music to a family supplied tribute and any changes on last working day before the service.

### Keepsakes

**Memory Box** **£130**

25 high quality 6x9" photos and includes USB & DVD of streamed service and/or tribute.

**Video Book** **£105**

Portable and rechargeable LCD screen set to play your streamed service and/or tribute.

**DVD/USB** **£65**

Keepsake of the streamed service and/or tribute, presented in a premium case.

**Downloadable Visual Tribute (add on)** **£15**

A digital download link of a Music Tribute or Themed Tribute when ordered alongside a recorded service.

**Downloadable Visual Tribute** **£65**

A digital download link of the recorded service when ordered as a standalone product

# St Faiths Crematorium

75 Manor Road, Horsham Saint Faith, Norwich, Norfolk, NR10 3LF  
01603 897727 | stfaiths.crematorium@thecmg.co.uk  
www.thecrematoriumandmemorialgroup.co.uk



## Price Information - Effective from 16th April 2026

Cremation Fees			
Time	Service Length	Monday - Friday	Saturday
9:15	45 minute	£845	
10:00	60 minute	£1,345	£1,345
11:00			
12:00			
13:00			
14:00			
15:00			
16:00	60 minute	£1,145	
17:00	45 minute	£845	
18:00	60 minute	£1,345	
19:00	Twilight		

### Other Cremation Fees

Sunday service (60 minutes)	£2,250
Unattended Direct Cremation no service	£575
Unattended Direct Cremation with collection	£600
Attended Direct Cremation	£795
Cremation of a child (18 or under)	No Charge
Chapel service only (60 minutes)	£750
Additional chapel time (60 minutes)	£700
Provision of a bearer	£25
Ashes scattering in our gardens of remembrance	No Charge
Scattering of ashes from another crematorium	£449

### All cremation fees include

- The use of our state-of-the-art media system to play music of your choice throughout the service
- A single tribute photo displayed on screen throughout the service
- All services relating to the administration and registration of the cremation, in line with statutory regulation
- Certificate of cremation
- The use of our chapel with the assistance of a dedicated chapel attendant on the day of service
- Provision of a container for the ashes (alternatives are available)
- The scattering of ashes in our memorial gardens with or without presence of your family
- We will look after the ashes safely and securely at our crematorium
- 60 minute service length (45 minutes in chapel)
- 45 minute service length (30 minutes in chapel)

We're proud to offer many meaningful ways to pay tribute to loved ones, with memorial options for both ashes and burials. From peaceful memorial gardens and personalised plaques to bespoke jewellery, urns and more, there are several ways to create a memorial that feels truly special. Our team is here to support, guide and care for you throughout the process of creating something personal.

# Visual Tributes



## Price Information

### Personal Media

#### Live webcast

£75

With our specialist technology and team, we can professionally stream your funeral service and make it available for a further 28 days. This gives people the chance to attend and pay their respects, even if they can't make it in person.

A downloadable file is available for an additional £15.

#### Music Tribute

£90

Music Tributes are a compelling way to show a life well lived. The Music Tribute gives you the opportunity to set up to 25x photos perfectly to your choice of music. The video can be played at your chosen time during the funeral service for a truly powerful moment of reflection.

#### Virtual Memorial Service

Standard £85 / Full £145

When a family has chosen a direct cremation, the virtual memorial service can be included as an additional product. This service includes, a download link with crematorium grounds footage, a single photo, committal recording, a poetry reading and a piece of music.

### Visual Tributes

#### Themed Tribute

£95

The Themed Tribute brings an added layer of personalisation with a professionally edited photo montage with theme and message options. This tribute can be played at your chosen time during the funeral service for a moment that truly reflects the life lived.

#### Basic Slideshow

£85

Choose up to 25 photos that will be put together as a tasteful slideshow, gently fading between each photo.

#### Family-supplied Tribute

£60

Provide your own video as a tribute.

#### Additional Single Photo

£25

Add an additional single photo prior to or following the tribute or slideshow.

#### Each extra 25 photos

£32

For each additional 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.

#### Personalisation

£32

Adding video to a music tribute or music to a family supplied tribute and any changes on last working day before the service.

### Keepsakes

#### Memory Box

£130

25 high quality 6x9" photos and includes USB & DVD of streamed service and/or tribute.

#### Video Book

£105

Portable and rechargeable LCD screen set to play your streamed service and/or tribute.

#### DVD/USB

£65

Keepsake of the streamed service and/or tribute, presented in a premium case.

#### Downloadable Visual Tribute (add on)

£15

A digital download link of a Music Tribute or Themed Tribute when ordered alongside a recorded service.

#### Downloadable Visual Tribute

£65

A digital download link of the recorded service when ordered as a standalone product